# Ambulatory Operations<sup>™</sup>

# Getting the Most from Your Ambulatory EHR Data

Ambulatory Operations helps you gain insight into your ambulatory operations and patient population by organizing data extracted from the EHR. Ambulatory Operations provides both meaningful summary-level information and the ability to quickly get to the underlying details so you can uncover opportunities and problems—and quickly respond.

## Access to Standard Out-of-the-Box Measures

Ambulatory Operations comes with more than one hundred out-of-the-box measures that can be quickly implemented in your hospital.

#### These measures include:

- Total Billable Office Visits
- Established Patient Visits
- Home Service Visits
- □ Total Payments (\$K)
- □ Insurance Payments (\$K)
- % New Patient Visits
- % No Show Appts

- New Patient Visits
- □ Sick/Well Visits
- □ Total Charges DOE (\$K)
- Patient Payments (\$K)
- % AR 000 to 030 Days
- % Chronic Population
- □ Well/Sick Ratio

## **Ad Hoc Analytics**

Ambulatory Operations allows you to immediately begin analyzing information without having to build your analytics environment from scratch. An initial configuration is typically ready for analysis and validation within days. Plus, you can extend a standard configuration to meet the specific needs of your organization using a highly automated approach that's designed to be driven by subject matter experts (as opposed to programmers).

Information is quickly available via dashboards, reports, and ad hoc analytics. Ambulatory Operations provides users access to Operations Volumes, Operations Ratios, Revenue Volumes, Revenue Ratios, Financial Volumes, Financial Ratios, and other measures through Diver's analytical dashboards.

Users can view metrics and then click on any number or graphic to get to the underlying detail. Users instantly answer questions and gain insight into opportunities for improvement.

## Dimensional INSIGHТ<sup>®</sup>

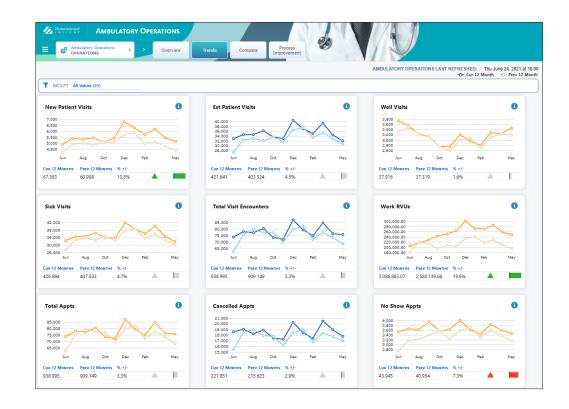
# **Ad Hoc Analytics**



Designed to be driven by subject matter experts

Dashboards, reports, and ad hoc analytics

Access Operations Volumes, Operations Ratios, Revenue Volumes, Revenue Ratios, Financial Volumes, Financial Ratios, and other measures



#### AMBULATORY OPERATIONS æ = Ambulatory Oper MEASURE CATE Revenu Financials Volumes Financial Ratios Revenue Ratios 曲 Calendar Facility All Values (25) Department All Values (229) Reset AMBULATORY OPERATIONS LAST REFRESHED: Thu June 24, 2021 at 18:00 YEAR-TO-DATE SUMMARY: 2021-Jan -> 2021-Jun Measures Definition 🌯 New Patient Visits New Patient Visits Est Patient Visits Professional Visits CURRENT PREVIOUS VARIANCE VARIANCE % Transitional Care Visits 150 Today 133 17 12.8% Hospital Visits Daily (1-day lag) Yest Sick Visits ---933 1,124 -191 • Well Visits Rolling 7 Days Nursing Home Visits Consultation Visits 4,826 4,980 -154 -3.1% 🔻 Month to Date Home Services Visits Arrived Appts -5.3% 5.186 5,478 -292 Last Completed Month Completed Appts Cancelled Appts 15,490 13,953 1,537 11.0% 🔺 Quarter to Date New Office Visit Appts Total Appts 28,917 25,307 3,610 14.3% 🔺 No Show Appts Year to Date New Patient Avg Appt Lead Time 10.5% 🔺 67,383 60,998 6,385 Average Appointment Lead Time Rolling 12 Months 225,689 Total History

### SEE OUR CUSTOMER RATINGS IN ANALYST RESEARCH









#### **About Dimensional Insight**

Dimensional Insight consistently ranks as a top-performing analytics organization by customers and industry analysts in its core market segments including healthcare, manufacturing, and beverage alcohol. For more information, please visit https://www.dimins.com/. 60 Mall Road Burlington, MA 01803 t: 781.229.9111 www.dimins.com

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Measure Categories—Operations Volumes

Ambulatory Operations Trends