

Ambulatory Operations™

Getting the Most from Your Ambulatory EHR Data

Ambulatory Operations helps you gain insight into your ambulatory operations and patient population by organizing data extracted from the EHR. Ambulatory Operations provides both meaningful summary-level information and the ability to quickly get to the underlying details so you can uncover opportunities and problems—and quickly respond.

Access to Standard Out-of-the-Box Measures

Ambulatory Operations comes with more than one hundred out-of-the-box measures that can be quickly implemented in your hospital.

These measures include:

- | | |
|---|--|
| <input type="checkbox"/> Total Billable Office Visits | <input type="checkbox"/> New Patient Visits |
| <input type="checkbox"/> Established Patient Visits | <input type="checkbox"/> Sick/Well Visits |
| <input type="checkbox"/> Home Service Visits | <input type="checkbox"/> Total Charges DOE (\$K) |
| <input type="checkbox"/> Total Payments (\$K) | <input type="checkbox"/> Patient Payments (\$K) |
| <input type="checkbox"/> Insurance Payments (\$K) | <input type="checkbox"/> % AR 000 to 030 Days |
| <input type="checkbox"/> % New Patient Visits | <input type="checkbox"/> % Chronic Population |
| <input type="checkbox"/> % No Show Appts | <input type="checkbox"/> Well/Sick Ratio |

Ad Hoc Analytics

Ambulatory Operations allows you to immediately begin analyzing information without having to build your analytics environment from scratch. An initial configuration is typically ready for analysis and validation within days. Plus, you can extend a standard configuration to meet the specific needs of your organization using a highly automated approach that's designed to be driven by subject matter experts (as opposed to programmers).

Information is quickly available via dashboards, reports, and ad hoc analytics. Ambulatory Operations provides users access to Operations Volumes, Operations Ratios, Revenue Volumes, Revenue Ratios, Financial Volumes, Financial Ratios, and other measures through Diver's analytical dashboards.

Users can view metrics and then click on any number or graphic to get to the underlying detail. Users instantly answer questions and gain insight into opportunities for improvement.

Ad Hoc Analytics



Designed to be driven by subject matter experts

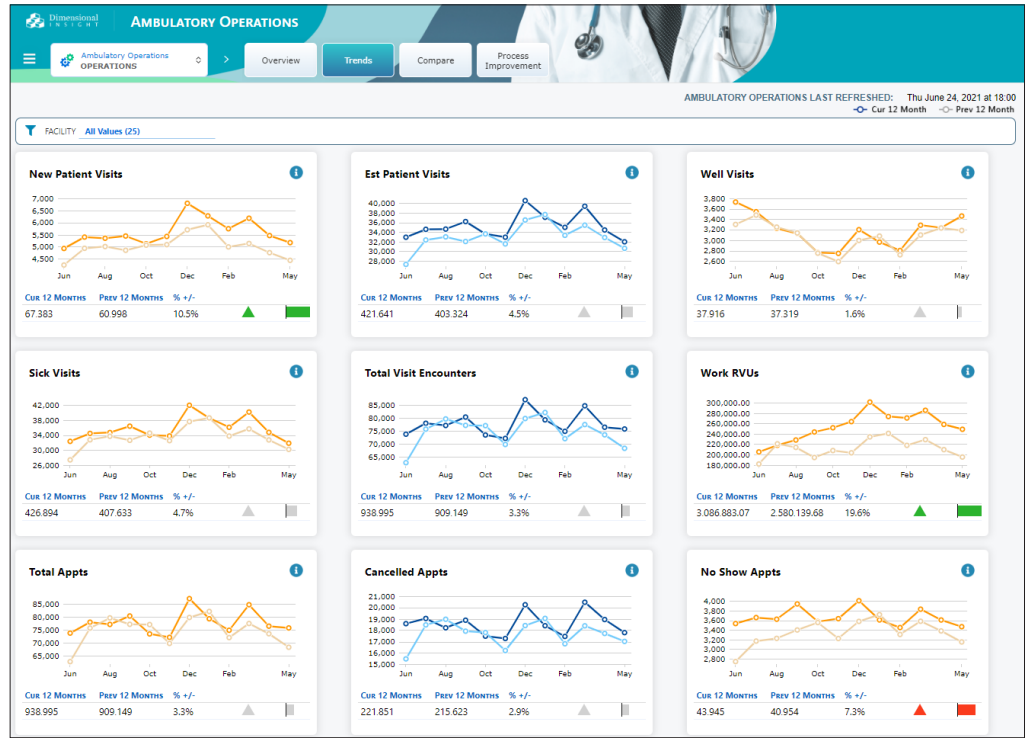


Dashboards, reports, and ad hoc analytics



Access Operations Volumes, Operations Ratios, Revenue Volumes, Revenue Ratios, Financial Volumes, Financial Ratios, and other measures

Ambulatory Operations Trends



Measure Categories — Operations Volumes

Metric	Current	Previous	Variance	Variance %
Daily (1-day lag)	150 Today	133 Yesterday	17	12.8% ▲
Rolling 7 Days	933	1,124	-191	▼
Month to Date	4,826	4,980	-154	-3.1% ▼
Last Completed Month	5,186	5,478 Prev. Month	-292	-5.3% ▼
Quarter to Date	15,490	13,953 Prev. Year QTD	1,537	11.0% ▲
Year to Date	28,917	25,307	3,610	14.3% ▲
Rolling 12 Months	67,383	60,998	6,385	10.5% ▲
Total History	225,689 All Time			

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About Dimensional Insight

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